



ORAU/ORISE Case Study

StaffMeds provides comprehensive health services through DOE-funded contract

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Company Background

StaffMeds, a division of StaffMe.net, is an award-winning business that provides staff augmentation, based in Knoxville, Tennessee. Established in 1997, the Company specializes in recruiting and human resources (HR) services, combined with contracts and other business in governmental and commercial sectors. In addition, the Company provides non-contingent, long-term and temporary staff placements, temp-to-hire and direct-hire positions for various levels of skilled field employees for the medical and healthcare industry.



Situation

Oak Ridge Associated Universities (ORAU) and Oak Ridge Institute for Science and Education (ORISE) needed a company to facilitate and manage health support services while complying with all government health requirements including Department of Energy requirements. This included voluntary physical examinations, HAZWOPER and other comprehensive exams. These services needed to maintain HIPAA requirements, protecting individuals' private health information. In addition, they needed an Automated Management System including the development of a Web portal, records management, online scheduling system, automated report generation and delivery and statistical data mining for trend analysis. Lastly, the companies had a need for Information Technology (IT) services.

Solution

StaffMeds teamed with Covenant Health Systems and Methodist Medical Center (MMC) to meet all the requirements of ORAU/ORISE. To ensure confidentiality, the Company satisfied all HIPAA requirements as mandated. In addition, the Company was able to combine existing medical facilities and human resources and provide a dedicated occupational health nurse.

StaffTechs provided IT outsourced solutions by the implementation of a Web portal. In addition, configuration and implementation of an IT Security Plan and the data and workflow hosting providing ORAU/ORISE with everything they had requested, and more.

Benefits

StaffMeds and StaffTechs are able to provide a solution to ORAU/ORISE in a multitude of ways. First, ensuring health services are fully extended to all employees is a significant benefit. The company's goal is to provide online training to educate employees about identifying various health-related issues to help determine if a doctor visit is necessary. This training is designed to assist with reducing the escalation in medical costs by limiting them only to those that are necessary.

Secondly, StaffMeds provides an onsite occupational health nurse who is available as an additional resource for occupational and non-occupational health care needs. The nurse has a wealth of information providing hands on care to help determine the level and type of care needed. The employee may need education, first aid care or a referral to the emergency room or to a specialist. Additionally, the nurse administers the wellness program including on-going monitoring of blood pressure, cholesterol and body mass index.

Finally, StaffTechs provides a Web portal for employees to schedule examinations, to provide database management, improve reporting and statistics for charting trends relating to health issues and provides a dedicated and secure Web portal for maintaining and reviewing paperless records. With this, ORAU/ORISE will improve efficiencies in tracking medical information, with the anticipated outcome being decreased paperwork and increased management of employee health.